

At Partners Employment to ensure that all our candidates receive the best possible standards of courtesy and service at all times we have an established Candidate Care Programme.

## But what does the Candidate Care Programme mean to you?

## For our Temporary Candidates we will provide:

Our guarantee that we will not require you to work more than 48 hours in a week on average unless you agree to do so in writing. Once registered we guarantee that you will be treated in a professional and ethical way. We will pay you on time every week, a week in arrears, following the submission of your timesheet. We respect your right to turn down an offer of assignment and we will not allow that to predjudice future opportunities.

- Determination to endevour to find long or short term assignments to suit your particular situation.
- A thorough registration process to determine an ideal career path for you.
- Competitive pay rates.
- Payment weekly on a Friday into your bank account or building society or by cheque for collection on a Friday - or posted to you second class on every Friday evening.
- Holiday pay, paid at the statutory rate amount which is accrued weekly against hours worked. For further information take a look at the 'useful links' section of our website.
- Statutory sick pay (where applicable).
- Statutory maternity pay (where applicable).
- Statutory paternity pay (where applicable).
- Overtime payments.

- Latest relevant skills testing and training and information free of charge.
- Personal references, character references and mortgage references.
- Temp of the Month awards.
- Regular communication to check your ongoing satisfaction with our service.
- Candidate handbook with useful employment guidance.
- Access to our interative website which includes vacancy information, downloads, various useful links and an invitation to join us on Facebook and Twitter.
- Assigning details form issued at the beginning of each assignment to ensure that you have all the information you need to carry out the assignment.

"Registration with Partners Employment is free of charge, all of the services mentioned are part of our commitments to you"

Lynda Huxham, Managing Director

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## For our Permanent Candidates we will provide:

Our guarantee that we will work with you to secure suitable permanent employment. We will improve your skills where applicable, you will be provided with a psychometric profile should you require one, without charge and we will communicate with you regularly to keep you updated on progress.

- A thorough registration process to determine an ideal career path for you.
- Guidance and assistance to provide an effective C.V. free of charge.
- An extensive database of current vacancies.
- We regularly operate both informal and formal 'recommend a friend' schemes for the benefit of both our existing and potential candidates (terms and conditions apply).
- Candidate handbook with useful employment guidance.
- Our interactive website allows access to vacancies and online registration twenty four hours a day, seven days a week, three hundred and sixty five days a year.

• Reactivity and proacitivity towards finding your ideal career with not only matching our current vacancies to your skills and needs through our Professionals on the Move<sup>TM</sup> and SkillsNow programmes.

These programmes proactively market you and your skills directly into the business community and key decision makers. At the point of registration you will be asked to produce a synopsis of key skills and any key companies you may want us to approach on your behalf.

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